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### On-Demand Urgent Care Delivered to Colorado Springs Residents

*DispatchHealth creates an effortless, convenient and affordable health care experience by delivering on-demand urgent care services to a patient's home, senior community or office.*

COLORADO SPRINGS, Colo. (May 9, 2018) – The arrival of warmer spring weather means kids on their bikes, families taking road trips, seniors enjoying walks outside and allergies bringing on coughs and sneezes. So while warm weather injuries and illnesses typically result in a trip to a crowded emergency room, now there's a way to get care without leaving the couch. [DispatchHealth](#) — a provider of on-demand mobile urgent care services — has created an integrated and convenient care delivery solution to provide quality urgent care wherever a patient needs it, all while decreasing costs.

Unlike the traditional urgent care or emergency room visit, a team of board-certified caregivers brings the treatment to the patient's home, senior community or office. Appointments are requested via phone, web or a mobile app. When a patient calls to request care, a qualified EMT will screen the situation to determine whether DispatchHealth is an appropriate response. After a request is medically screened and validated as appropriate, a medical team typically arrives on scene within a few hours.

Each [medical team](#) consists of either a physician assistant or nurse practitioner, along with a medical technician and on-call physician. They can treat a variety of ailments, including urinary tract infections, minor sprains and fractures, allergies, the common cold, dehydration, joint or back pain and more. DispatchHealth can also administer IV fluids, prescribe medications, take blood tests and rapid infectious disease tests and suture a patient. To ensure continuity of care, they provide a detailed report to the living facility, home health agency and/or primary care physician that requested the care.

DispatchHealth is partnered with most major insurance companies and handles billing directly with those companies. A visit with DispatchHealth typically costs 85 percent less than the average emergency room visit. If

patients are uninsured, DispatchHealth accepts a flat fee of \$275, which includes medications delivered, procedures performed and any lab tests obtained.

“I’ve used DispatchHealth half a dozen times between myself, my son and my elderly mother, even on holidays. They spent close to an hour with us each time, called in our prescriptions and answered all of our questions,” explains a DispatchHealth patient in her online review. “They even called a few days later to make sure I was feeling better.”

By providing care on the patient's time and not the physician’s time, patients have an exceptional care experience. In addition to Colorado Springs, DispatchHealth is also located in Denver, Las Vegas, Phoenix, Richmond, Houston and Oklahoma City.

### **About DispatchHealth**

DispatchHealth offers consumers on-demand medical care in their homes or place of work in order to increase quality and convenience and dramatically reduce unnecessary cost. The company’s mobile technology platform extends the capabilities healthcare teams, health systems and payers to serve patients where they can access care most conveniently. DispatchHealth has raised \$37 million, led by Alta Partners and Questa Capital, to rapidly expand its services and partnerships. For more information, visit [DispatchHealth.com](https://DispatchHealth.com).

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